Warranty Claim Form

Date:

Eligibility

Assembled cabinets must not be installed • Un-Assembled cabinets must not be assembled
Keep all original packaging • Claims must be submitted within 30 days of arrival.
If Freight damage, please submit claim within 7 days • Take pictures of all damaged items.

Contact Information

To ensure prompt handling of your claim, please provide all information requested below.

CONTACT INFORMATION	
Company Name	Contact Name *
Shipping Address *	Sales Order Number *
Shipping City, State, Zipcode *	Purchase Order Number
Email Address *	(Area/Phone) *

Item details. Please include all items that require replacing

	QTY	Item/SKU	Claim Description (Please be as specific as possible)
ie.	1	SWA-B24	Left side panel has a corner smashed and cracked
1.			
2.			
3.			
4.			
5.			
6.			

When submitting a warranty claim, it's essential to provide clear and detailed evidence of the issue with your order. Uploading pictures of the problem is an effective way to illustrate the situation and expedite the claim process.

Please ensure that the images are well-lit, in focus, and show the issue clearly. You may need to take multiple photos from different angles to capture the problem fully.

Once you have taken the pictures, you can upload them using the upload tool on our site or email to admin@diycabinetstore.com. If you have any difficulty uploading your images, please contact our customer service team for assistance.
800-785-0102